

L Number	Hits	Search Text	DB	Time stamp
3	722	customer ADJ relationship ADJ management	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:19
4	94	((customer ADJ relationship ADJ management) and loyal\$4	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:20
5	78	((customer ADJ relationship ADJ management) and loyal\$4) and (strategy or strategies or approach\$2)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:20
6	64	((((customer ADJ relationship ADJ management) and loyal\$4) and (strategy or strategies or approach\$2)) and (model\$4 or framework\$1 or matrix or matrices)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:21
7	42	(((((customer ADJ relationship ADJ management) and loyal\$4) and (strategy or strategies or approach\$2)) and (model\$4 or framework\$1 or matrix or matrices)) and (task or tasks or assignment\$1)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:21
8	45	(((((customer ADJ relationship ADJ management) and loyal\$4) and (strategy or strategies or approach\$2)) and (model\$4 or framework\$1 or matrix or matrices)) and (task or tasks or assignment\$1 or duty or duties)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:21
9	40	(((((customer ADJ relationship ADJ management) and loyal\$4) and (strategy or strategies or approach\$2)) and (model\$4 or framework\$1 or matrix or matrices)) and (task or tasks or assignment\$1 or duty or duties)) and (goal\$1 or deficiency\$3 or improvement\$1)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:35
10	136	((improv\$6 of maintain\$3 or sustain\$3) NEAR5 ((consumer\$1 or customer\$1 or patron\$1 or client\$1) NEAR2 loyal\$4)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:36
11	4	((improv\$6 of maintain\$3 or sustain\$3) NEAR5 ((consumer\$1 or customer\$1 or patron\$1 or client\$1) NEAR2 loyal\$4)) SAME (approach\$2 or strateg\$3)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/19 13:36